

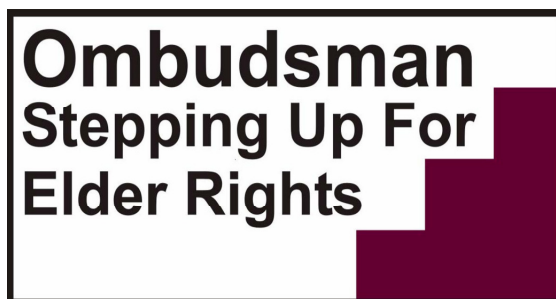
Home care consumers deserve quality care!

If you receive care at home, your services should be:

- **Delivered by caregivers who are well trained**
- **Provided with dignity and respect**
- **Based on your choices**
- **EXCELLENT!**

If you or someone you know is not receiving quality care, the Ohio long-term care ombudsman program can help you get the care you deserve. Ombudsmen investigate and work to solve problems or concerns with home care services – free of charge!

Long-term care ombudsmen advocate for home care consumers and residents of long-term care facilities, such as nursing homes. They work to improve the quality of care and life of long-term care consumers, provide information and help consumers understand their rights.



**To contact your local ombudsman,
call 1-800-282-1206.**